

Company Description:

With over 90 000 employees worldwide, Amazon is the global leader in e-commerce, a top world provider of web services and the owner of the most successful e-reader: the Amazon Kindle. Amazon.com strives to be Earth's most customer-centric company where people can find and discover virtually anything they want to buy online. By giving customers more of what they want - low prices, vast selection, and convenience - Amazon.com continues to grow and evolve as a world-class e-commerce platform. We treat every day like day one. A day to bring in fresh ideas. A day to challenge convention. A day to make more good things happen for our customers. It's that kind of entrepreneurial spirit that will drive our success now, and reinforce our reputation for great service for years to come. You could be part of it. It's as simple as this: Work hard. Have fun. Make history.

CATALOG ASSOCIATE – RETAIL BUSINESS SERVICES

The Retail Business Services team in Romania is delivering critical support to the Amazon Retail marketplaces worldwide.

Responsibilities:

- Creating, updating and auditing the Retail catalog;
- Assisting vendors in listing their products on the Amazon websites;
- Investigating, documenting and resolving supply chain related incidents, in order to ensure a smooth flow of products to our fulfillment centers.
- Identifying and correcting catalog errors; investigating catalog related complaints;

Job Requirements:

- Strong written and oral communication skills in both English and Spanish/Italian/German or Portuguese;
- Very good analytical skills;
- Excellent working knowledge of MS Office; MS Excel proficiency is an advantage;
- Very good knowledge and experience in internet navigation and research; passionate about consumer trends, gadgets, etc.

IMAGING ASSOCIATE – DIGITAL IMAGING SERVICES

Romania Imaging team is part of the Global Product Imaging team at Amazon and represents the final gateway through which all Amazon images get on site.

Responsibilities:

- Reviewing digitally-submitted images on Amazon websites against Amazon's website standards;
- Understanding and interacting with Amazon systems and tools;
- Gathering, interpreting and analyzing Image related information from various data sources;
- Resolving client-submitted requests by conducting investigative research through dedicated tools.

Job Requirements:

- Strong written and oral communication skills in both English and Spanish;
- Maintain composure in critical situations and communicate clearly with both internal and external customers;
- Problem solving abilities and analytical thinking;
- Attention to details and ability to take initiatives & responsibilities.